

# DIRECT PAY

The convenient, easy way to pay your monthly water bill!

## What is DIRECT PAY?

DIRECT PAY is a convenient and easy automatic payment service that saves you time, effort, and postage. This modern, electronic bank transfer ensures that your water bill is paid in a timely, efficient manner.

## How does DIRECT PAY work?

As in the past, you will continue to receive your water bill before your automatic payment is made. You will know the total amount of your water bill in advance so you will know exactly how much your financial institution will be automatically paying from your checking or savings account. This amount will be automatically paid to Des Moines Water Works ten days after the billing date. The payment will be shown on the account statement you receive from your financial institution each month, as well as your next bill from us.

## How do I sign up for DIRECT PAY?

Just complete the form below and mail or bring it to DMWW's office. Please include a deposit slip from your financial institution or a voided check.

Sign up today to begin enjoying the benefits and convenience of DIRECT PAY!

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Name \_\_\_\_\_ Telephone \_\_\_\_\_  
Address \_\_\_\_\_ DMWW Account\* \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_  
Name of Financial Institution \_\_\_\_\_  
Financial Institution Address \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_  
Select one:  Checking Account  Savings Account      Account Number \_\_\_\_\_

(\*Your DMWW Account number is printed at the top of your last bill.)

I authorize **DES MOINES WATER WORKS** and the financial institution named here to initiate variable entries to my checking/savings account. This authority will remain in effect until I notify **DES MOINES WATER WORKS** or the financial institution in writing to cancel it in such a time as to afford the financial institution a reasonable opportunity to act. Also, I agree that I remain obligated to pay for utility services in the event that a charge to my account is dishonored, for whatever reason, and that **DES MOINES WATER WORKS** retains its normal collection rights.

Signature (required) \_\_\_\_\_

**COMPLETE THIS FORM AND RETURN IT WITH A DEPOSIT SLIP OR VOIDED CHECK TO:**  
**DES MOINES WATER WORKS • 2201 George Flagg Parkway • Des Moines, Iowa 50321-1190**