

DES MOINES WATER WORKS
Board of Water Works Trustees



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MEMORANDUM

DATE: January 17, 2018

TO: William Stowe, CEO and General Manager

FROM: Ted Corrigan, COO
Peggy Freese, CFO

SUBJECT: 2018 Utility Goals

Once again, we have worked with staff to identify areas of focus for the utility in the coming year. We have reduced the number of goals from six to three based on discussions you have had with your colleagues about how many goals they have in their organizations. The goals we have developed for 2018 are as follows:

- **Safety** - OSHA recordable injuries will be not more than 6 (50% of the industry average.)
- **Disinfection Byproducts** - Average disinfection byproducts measured in the distribution system will be not more than 60 ppb (75% of the regulatory limit.)
- **Cybersecurity** - Enhance DMWW's cybersecurity processes and protocols by 11/30/2018.