

500 RULES FOR PROVIDING WATER SERVICE

500.1 Failure to conform to these Rules and Regulations may result in termination of water service. Any person aggrieved by the application of these Rules and Regulations, shall be entitled to request a hearing before the Appeals Committee consisting of the CEO or the CEO's duly appointed representative, the Director of Customer Service, and the Director of Water Distribution. If after the hearing any issue has not been resolved, a written request to appear before the Board of Trustees may be filed with the CEO. Such issue will then be considered by the Board of Trustees as provided in Section 207.8 of Board Policy Manual. (revised 2008)